

TOWN OF AMHERST NOTICE

TO TOWN OF AMHERST GENERAL PUBLIC AND BUSINESSES

The Town of Amherst is taking several measures to support the goal of protecting the well-being of our citizens and employees. With this in mind employees are continuing to rotate times in an attempt to answer any and all phone calls received.

GENERAL PUBLIC:

Town of Amherst will resume water service cutoffs on the second Monday in September, 2020, in accordance with the 20/21 Town of Amherst Utility Rate and Fee Policy. For full policy go to: <http://amherstva.gov/wp-content/uploads/general/20-21-Utility-Rate-and-Fee-Policy.pdf>

Residents are advised that delinquent account holders must bring their account current by the end of the calendar year; have an opportunity to participate in a repayment plan to make their accounts current by the end of the year; and, there will be no waiver of interest, penalties or fees.

Please keep in mind that due to COVID-19, we are short staffed at this time. So, if possible, we ask that you continue to make your payments of taxes, fees and utilities through one of the following measures:

- online access at amherstva.gov
- via U.S. mail, at Town of Amherst, P. O. Box 280, Amherst, VA 24521
- by use of the secure “drop box” located at the side of the building at 174 S. Main Street, Amherst, VA.

We want to keep the staff we have healthy, so if you must come inside of Town Hall, we will require the use of a face mask and six-foot distancing. If you cannot wear a mask and need our assistance, please call us at 434-946-7885 and someone will be happy to come out to your car to handle any transactions that you may have. We also ask that if you see others in the lobby area and six-foot distancing is not possible, to please wait until someone exits the building before coming inside.



If you choose to pay online you may submit your forms separately. Other services (such as applications for permits, licenses, and applications for utility services) may be negotiated by use of telephone or e-mail communication. Many forms can be downloaded from www.amherstva.gov (and identified by using the Search tool).

TOWN BUSINESSES

While we understand and share the public's anxiety and concern about the impacts of the 2020 COVID-19 pandemic, it is important for everyone to note that according to the Code of Virginia businesses are simply collectors of the Meal and Beverage Tax and Lodging Tax for the Town and this money is not for business use. Businesses are advised to always keep this money separate to remit for payment. Therefore,

- Meal and Beverage Tax and Lodging Tax remains due by the 20th of each month or penalties and interest will begin to accrue.

You may place payments and forms in our drop box on the side of the building at 174 S. Main Street, Amherst, VA 24521, or make payment online and submit your forms separately.

We want to stress that we do understand the impact that this virus is having on the economy, our citizens and our own families. As things are changing daily, the Town's website and social media sites will be kept up-to-date for questions that everyone might have.

We all hope that eventually we can return to the normal way of conducting business. Until then, we would appreciate your understanding and help in trying to keep us all safe.

Please stay safe and healthy and know that we are all in this together.