

Town of Amherst 2017 Drinking Water Quality Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies. Last year, we conducted tests for over 80 contaminants. We only detected 50 of those contaminants, and found only 2 at a level higher than the EPA allows. As we informed you at the time, our water temporarily exceeded drinking water standards. (For more information see the section labeled Violations at the end of the report.)

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by

public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Description of Water Treatment Process

Your water is treated in a "treatment train" (a series of processes applied in a sequence) that includes coagulation, flocculation, sedimentation, filtration, and disinfection. Coagulation removes dirt and other particles suspended in the source water by adding chemicals (coagulants) to form tiny sticky particles called "floc," which attract the dirt particles. Flocculation (the formation of larger flocs from smaller flocs) is achieved using gentle, constant mixing. The heavy particles settle naturally out of the water in a sedimentation basin. The clear water then moves to the filtration process where the water passes through sand, gravel, charcoal or other filters that remove even smaller particles. A small amount of chlorine or other disinfection method is used to kill bacteria and other microorganisms (viruses, cysts, etc.) that may be in the water before water is stored and distributed to homes and businesses in the community.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices

listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Town of Amherst is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Haloacetic Acids (HAA5) (ppb)	NA	60	70.63	60.72	70.63	2017	Yes	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	67.96	56.65	67.96	2017	No	By-product of drinking water disinfection
Inorganic Contaminants								
Barium (ppm)	2	2	.0214	NA	NA	2017	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	4	4	.71	.32	.71	2017	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
								aluminum factories
Sodium (optional) (ppm)	NA		15.1	NA	NA	2017	No	Erosion of natural deposits; Leaching

Microbiological Contaminants

E. coli (RTCR) - in the distribution system	0	Routine and repeat samples are total coliform positive and either is E. coli - positive or system fails to take repeat samples following E. coli positive routine sample or system fails to analyze total coliform positive repeat sample for E. coli.	0	NA	NA	2017	No	Runoff from herbicide used on soybeans and vegetables
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Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
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Inorganic Contaminants

Copper - action level at consumer taps (ppm)	1.3	1.3	.0586	2017	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
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Inorganic Contaminants

Lead - action level at consumer taps (ppb)	0	15	47	2017	2	Yes	Corrosion of household plumbing systems; Erosion of natural deposits
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Violations and Exceedances

Haloacetic Acids (HAA5)

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. Resulting averages for all four quarters of 2017 exceeded the 0.060 mg/L locational running annual average. Public notification of the exceedance were sent out to water customers. Work was implemented to up grade the water treatment facility to better remove organics and operational doses points were changed to mitigate chlorine contact with organics.

Lead - action level at consumer taps

Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. During routine sampling in June of 2017 two of the Towns sample sites tested high for lead. On investigation of one site it was found that improper sampling contributed to the high reading, re-sample show a result below the limit. The second site was found the have little water usage and decreased flushing of the house lines was the cause for the over limit result.

Violations and Exceedances

Notifications were sent out and residences were given the chance to have their homes plumbing leaching checked free of charge. No limit exceedance occurred during the free sampling events.

Undetected Contaminants

The following contaminants were monitored for, but not detected, in your water.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
1,1,1-Trichloroethane (ppb)	200	200	ND	No	Discharge from metal degreasing sites and other factories
1,1,2-Trichloroethane (ppb)	3	5	ND	No	Discharge from industrial chemical factories
1,2,4-Trichlorobenzene (ppb)	70	70	ND	No	Discharge from textile-finishing factories
1,2-Dichloroethane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
1,2-Dichloropropane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
2,4,5-TP (Silvex) (ppb)	50	50	ND	No	Residue of banned herbicide
2,4-D (ppb)	70	70	ND	No	Runoff from herbicide used on row crops
Alachlor (ppb)	0	2	ND	No	Runoff from herbicide used on row crops
Antimony (ppb)	6	6	ND	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	ND	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Benzene (ppb)	0	5	ND	No	Discharge from factories; Leaching from gas storage tanks and landfills
Benzo(a)pyrene (ppt)	0	200	ND	No	Leaching from linings of water storage tanks and distribution lines
Beryllium (ppb)	4	4	ND	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	ND	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Carbon Tetrachloride (ppb)	0	5	ND	No	Discharge from chemical plants and other industrial activities

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Chlordane (ppb)	0	2	ND	No	Residue of banned termiticide
Chlorobenzene (monochlorobenzene) (ppb)	100	100	ND	No	Discharge from chemical and agricultural chemical factories
Chromium (ppb)	100	100	ND	No	Discharge from steel and pulp mills; Erosion of natural deposits
Copper - source water (ppm)	NA		ND	No	Corrosion of household plumbing systems; Erosion of natural deposits
Dalapon (ppb)	200	200	ND	No	Runoff from herbicide used on rights of way
Di (2-ethylhexyl) adipate (ppb)	400	400	ND	No	Discharge from chemical factories
Di (2-ethylhexyl) phthalate (ppb)	0	6	ND	No	Discharge from rubber and chemical factories
Dinoseb (ppb)	7	7	ND	No	Runoff from herbicide used on soybeans and vegetables
Endrin (ppb)	2	2	ND	No	Residue of banned insecticide
Heptachlor (ppt)	0	400	ND	No	Residue of banned pesticide
Heptachlor epoxide (ppt)	0	200	ND	No	Breakdown of heptachlor
Hexachlorobenzene (ppb)	0	1	ND	No	Discharge from metal refineries and agricultural chemical factories
Hexachlorocyclopentadiene (ppb)	50	50	ND	No	Discharge from chemical factories
Lead - source water (ppm)	NA		ND	No	Corrosion of household plumbing systems; Erosion of natural deposits
Mercury [Inorganic] (ppb)	2	2	ND	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Methoxychlor (ppb)	40	40	ND	No	Runoff/leaching from insecticide used on fruits, vegetables, alfalfa, livestock
Oxamyl [Vydate] (ppb)	200	200	ND	No	Runoff/leaching from insecticide used on apples, potatoes and tomatoes
Pentachlorophenol (ppb)	0	1	ND	No	Discharge from wood preserving factories
Picloram (ppb)	500	500	ND	No	Herbicide runoff
Selenium (ppb)	50	50	ND	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Simazine (ppb)	4	4	ND	No	Herbicide runoff
Styrene (ppb)	100	100	ND	No	Discharge from rubber and plastic factories; Leaching from landfills
Thallium (ppb)	.5	2	ND	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Toluene (ppm)	1	1	ND	No	Discharge from petroleum factories
Toxaphene (ppb)	0	3	ND	No	Runoff/leaching from insecticide used on cotton and cattle
Vinyl Chloride (ppb)	0	2	ND	No	Leaching from PVC piping; Discharge from plastics factories
Xylenes (ppm)	10	10	ND	No	Discharge from petroleum factories; Discharge from chemical factories

Unit Descriptions	
Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
ppt	ppt: parts per trillion, or nanograms per liter
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.
positive samples	positive samples/yr: The number of positive samples taken that year

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

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