



**TOWN OF AMHERST  
DEPARTMENT OF PLANTS**

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GRANDVIEW WATER FILTRATION PLANT  
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**February 29, 2024**

**Requesting Participants In Chlorine Testing For Taste and Oder Control.**

**Dear Valued Water Customers,**

**Over the past few months, we have received complaints on either town water tasting of chlorine, smelling of chlorine, or tasting and smelling of chlorine. These complaints have not been isolated to a particular area of town but dispersed throughout the town.**

**Plants staff has discussed these issues and feels a program of testing all over the town would be the best way in which to solve these problems. Please note that through routine monitoring the town is already doing, chlorine levels in your drinking water are within the State Health Department guidelines. We will be tested to achieve a more aesthetically pleasing taste and smell.**

**We are asking for volunteers who will allow town staff access to an outside water spigot. We will be sampling for Chlorine, pH, and Temperature in real-time at the spigot. We will also provide a front door note with the results and verification we were on site. We will test during daylight hours and Monday through Friday. We are currently looking at doing it on Wednesdays.**

**This study is planned for one year, from April 1, 2024, through March 31, 2025, with sampling/testing done one day each month.**

**If you are interested in participating, please email me at [gary.williams@amherstva.gov](mailto:gary.williams@amherstva.gov) to sign up or ask any questions about this study.**

**Respectfully submitted,**

**Gary Williams  
Director of Plants  
Town of Amherst, VA**