# Refuse Collection, Disposal and Recycle For Town of Amherst

## Frequently Asked Questions:

## Holiday Schedule

Should the following fall on the normally scheduled pick-up day (Monday), trash and recycling will not be collected. These services will resume on the next working day (Tuesday).

These days are:

- New Year's Day
- Fourth of July
- Thanksgiving Day
- Christmas Day

Details will be posted to the Town's Online Calendar with all other closing information. The Town Calendar can be found **here**.

#### What is the Town of Amherst's curbside refuse collection service?

- The Town employs a contractor to remove normal trash from all houses and small businesses on Mondays.
- Residents and business operators place refuse containers provided by County Waste at the curb for collection at the curb by 6:00 AM,

#### Is recycling service offered?

Recycling service is provided by: County Waste Phone: 434-528-5540

Details will be posted to the Town's Online Calendar with all other closing information. The Town Calendar can be found <u>here</u>.

Amherst County operates a recyclables drop-off collection site at the Ambriar Shopping Center. Contact Amherst County at 846-3324 for more information.

#### What can I do if my trash was not picked up on Monday?

Contact County Waste at 434-528-5540 x 157 (Dispatcher)

#### Is there a cost for this service?

The cost bill for the service will be included in your monthly Town of Amherst utility bill.

#### What are some do's and don'ts for the Town's curbside refuse collection service?

- DO bag and place all garbage and trash in the container provided by the contractor
- DO close the lid before setting at curbside
- DO place container at curb prior to 7:00 a.m.

- DO position the container with the handle facing yourhome
- DO place containers at least 5 ft. away from cars, fences, poles, or other structures
- DO remove your container from curbside after collection
- DO rinse and keep your container clean
- D0 report stolen or broken containers immediately
- DON'T place material on top of or next to your container
- DON'T use container for bulky waste or large trash, i.e. furniture
- DON'T use container for other purposes, including child play
- DON'T allow or park a car in front of your container
- DON'T place hazardous, industrial, construction, human or animal feces, liquids or otherillegal materials in container
- DON'T expect unbundled trash, piles of sticks or leaves or anything uncontained or unpackaged to be removed

#### Where is the Town's trash disposed?

Municipal solid waste from the Town is delivered to the Amherst County Landfill. Contact Amherst County at 846-3324 for more information on refuse disposal.

#### What about dumpster service?

Dumpster service can be provided by haulers that are employed directly by the customer. The Town is not involved in this transaction.

#### Is bulk waste removal offered?

Bulk waste items such as furniture, appliances, and the like will be collected as a special pick-up. Bulk items must be placed at the curb for collection. Certain hazardous, heavy and/or construction debris will not be removed; this includes manure, topsoil, earth, stone, rock, brick, concrete, asphalt, heavy metal, sheet rock, plate or large broken glass, poisons, caustics, acids, hazardous waste, trees, stumps, explosives, or other dangerous materials, or rubbish from construction, remodeling, razing and repair operations on houses and commercial buildings.

#### Contact County Waste at 528-5540 to schedule bulk waste pick up.

For more information on Curbside Waste and Recycle Service from County Waste below:



Town Of Amherst- Curbside Waste & Recycling Service

Talking points:

\*<u>Service Day</u> – Monday (weekly) for garbage. Roll your carts curbside Sunday night before trash collection day if possible, or have your cart out by 6:00 AM on collection day.

\*<u>Litter</u>- Lids must be shut for collection to eliminate trash falling out of the container onto the street. Trash should be bagged before placed into the cart to help void windblown litter.

\*<u>Cart placement</u> - Carts should be place 3 feet apart and at least 3 feet from mail box or obstacles. Place cart at the edge of the driveway, or edge of curb. Follow the directions on the top lid of the cart. Arrows face the street. Cart handles and wheels should be facing your house.

\*<u>Recycling</u> – Collection day for Recycling is also on Monday's, every other week. A Calendar is posted on the Towns Website. A list of items Acceptable & Unacceptable is on the Towns Website.

\*<u>Yard Waste</u> - Maximum 10 bags/bundles per week of yard waste weighing no more than 30 pounds. Brush shall be no more than 4 feet long tied and bundle, or boxed. All within reason!

\*<u>Bulk Items</u> - Residents will be allowed bulky item collection limited to 2 items per collection and 3 collections per year. Bulky household items include; washer or dryer, mattress, and household furniture. Contractor is **not** responsible for removal of Construction debris, building materials, land clearing debris, or an unreasonable amount of weekly household generation of trash.

\*<u>Holidays</u> – If a holiday falls on Monday, you will be serviced the following day on Tuesday. Holidays are; Christmas, New Year's Day, July 4<sup>th</sup> and Thanksgiving.

\*\*No Hazardous Waste, tires, batteries

\*\*If you have a problem with your pick up please call 434-528-5540 X 157 (Dispatcher)



www.countyrecycling.net

### SINGLE-STREAM RECYCLING PROGRAM

#### **RECYCLE THESE ITEMS:**

Aluminum, steel and tin cans (clean and rinsed) Glass bottles and jars (clean and rinsed) Copy Paper, newspaper, magazines, junk mail, file folders, catalogs, envelopes Cardboard and Chipboard boxes, clean pizza boxes free of grease and food, Cardboard egg cartons Plastic #1-7, other than Styrofoam which is #6 (no plastic bags)

#### DO NOT RECYCLE THESE ITEMS:

No plastic bags! Greasy Pizza Boxes Styrofoam Plastic wrap or Shrink wrap Plastic toys & furniture Clothing & Fabric Food Waste Rope, wire and hoses, chains or cables (they jam and/or wrap around the sorting equipment) Drink Glasses, plates, pyrex glass, ceramics, Mirrors and Windshield Glass CDs, DVDs, Discs Vending Cups (Solo cups) Diapers Light Bulbs Syringes Fiberglass Plastic Pipes, and PVC Hazardous Waste, Liquid Waste Christmas lights Garbage

NOTE: A good rule of thumb is if you are not sure, toss it in the trash!