

# Town of Amherst 2018 Drinking Water Quality Report

## **Is my water safe?**

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies. Last year, we conducted tests for over 80 contaminants. We only detected 33 of those contaminants, and found only 1 at a level higher than the EPA allows. As we informed you at the time, our water temporarily exceeded drinking water standards. (For more information see the section labeled Violations at the end of the report.)

## **Do I need to take special precautions?**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

## **Why are there contaminants in my drinking water?**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some

cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

## **Description of Water Treatment Process**

Your water is treated in a "treatment train" (a series of processes applied in a sequence) that includes coagulation, flocculation, sedimentation, filtration, and disinfection. Coagulation removes dirt and other particles suspended in the source water by adding chemicals (coagulants) to form tiny sticky particles called "floc," which attract the dirt particles. Flocculation (the formation of larger flocs from smaller flocs) is achieved using gentle, constant mixing. The heavy particles settle naturally out of the water in a sedimentation basin. The clear water then moves to the filtration process where the water passes through sand, gravel, charcoal or other filters that remove even smaller particles. A small amount of chlorine or other disinfection method is used to kill bacteria and other microorganisms (viruses, cysts, etc.) that may be in the water before water is stored and distributed to homes and businesses in the community.

## **Water Conservation Tips**

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.

- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more information.

### **Source Water Protection Tips**

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

### **Monitoring and reporting of compliance data violations**

January thru June 2018 the WTP collected 20 Lead & Copper samples, three of the samples were not from the current approved list with the VDH-ODW. Causing a Tier 3 Violation for failure to collect 20 Lead & Copper samples from the Approved Site Sampling list from VDH-ODW.

A Tier 3 violation occurred for failure to collect nitrate/nitrite, metals, inorganics and volatile organic chemicals (VOC) for calendar year 2018. In February 2019 VDH-ODW notified WTP of the missing samples an complete set was immediately collected and sent to the lab.

In July 2018 the WTP had one failed Bact. sample that was due to a water line break. Repair was made to the line and repeat sampling was done after repairs until problem was corrected.

### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Town of Amherst WTP is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### **Additional Information for Arsenic**

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

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## **Water Quality Data Table**

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in

your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Haloacetic Acids (HAA5) (ppb)	NA	60	53	21	53	2018	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	49	35	49	2018	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>								
Antimony (ppb)	6	6	.3	NA	NA	2019	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	1	NA	NA	2019	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	.018	NA	NA	2019	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	.2	NA	NA	2019	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	.2	NA	NA	2019	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	1	NA	NA	2019	No	Discharge from steel and pulp

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
								mills; Erosion of natural deposits
Fluoride (ppm)	4	4	.19	NA	NA	2019	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate [measured as Nitrogen] (ppm)	10	10	.375	NA	NA	2019	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	.375	NA	NA	2019	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	3	NA	NA	2019	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Sodium (optional) (ppm)	NA		12.7	NA	NA	2019	No	Erosion of natural deposits; Leaching
Thallium (ppb)	.5	2	.2	NA	NA	2019	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories
Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source	
<b>Inorganic Contaminants</b>								
Copper - action level at consumer taps (ppm)	1.3	1.3	.216	2018	0	No	Corrosion of household plumbing systems; Erosion of natural deposits	
<b>Inorganic Contaminants</b>								
Lead - action level at consumer taps (ppb)	0	15	30.8	2018	5	Yes	Corrosion of household plumbing systems; Erosion of natural deposits	

### Violations and Exceedances

#### Lead - action level at consumer taps

Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. Jan. thru Jun. 2018 there were 20 Lead & Copper sites were sampled, however, 2 of the sites were not on the approved sample site locations which resulted in a failure to collect 20 Lead & Copper samples from the approve list.

July thru Dec. 2018 20 Lead & Copper samples collected from the approved site list of those sites WTP has increased the corrosion inhibitor that is fed into distribution system. This is designed to coat the plumbing as a corrosion preventative.

Additional monitoring and working with customers that homes exceed Lead Action Level, along with public

### Violations and Exceedances

education for lead.

Lead and Copper samples were collect and sent to the lab results were Buffalo River Raw Intake - Lead:0.0029 mg/L Copper: 0.0022 mg/L

WTP Finish Tap - Lead:0.0005 mg/L Copper: 0.0032 mg/L

WTP has been tracking results for trends throughout the distribution system. The trend currently is showing a decline in the lead results although they have not yet reached below the action level.

## Undetected Contaminants

The following contaminants were monitored for, but not detected, in your water.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
1,1,1-Trichloroethane (ppb)	200	200	ND	No	Discharge from metal degreasing sites and other factories
1,1,2-Trichloroethane (ppb)	3	5	ND	No	Discharge from industrial chemical factories
1,1-Dichloroethylene (ppb)	7	7	ND	No	Discharge from industrial chemical factories
1,2,4-Trichlorobenzene (ppb)	70	70	ND	No	Discharge from textile-finishing factories
1,2-Dichloroethane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
1,2-Dichloropropane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
Benzene (ppb)	0	5	ND	No	Discharge from factories; Leaching from gas storage tanks and landfills
Carbon Tetrachloride (ppb)	0	5	ND	No	Discharge from chemical plants and other industrial activities
Chlorobenzene (monochlorobenzene) (ppb)	100	100	ND	No	Discharge from chemical and agricultural chemical factories
Ethylbenzene (ppb)	700	700	ND	No	Discharge from petroleum refineries
Mercury [Inorganic] (ppb)	2	2	ND	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Styrene (ppb)	100	100	ND	No	Discharge from rubber and plastic factories; Leaching from landfills
Tetrachloroethylene (ppb)	0	5	ND	No	Discharge from factories and dry cleaners
Toluene (ppm)	1	1	ND	No	Discharge from petroleum factories
Trichloroethylene (ppb)	0	5	ND	No	Discharge from metal degreasing sites and other factories
Vinyl Chloride (ppb)	0	2	ND	No	Leaching from PVC piping; Discharge from plastics factories
Xylenes (ppm)	10	10	ND	No	Discharge from petroleum factories; Discharge

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
					from chemical factories

Unit Descriptions	
Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

TT Violation	Explanation	Length	Health Effects Language	Explanation and Comment
Lead and copper rule violations	The lead action level has been exceeded in a few homes with copper plumbing and faucet fixture	In July 2017 there were 10 Lead & Copper samples taken, three location exceeded the Lead action level. Triggering an increased	Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and	WTP has increased the corrosion inhibitor that is fed into distribution system. This is designed to coat the plumbing as a corrosion preventative. Additional



TT Violation	Explanation	Length	Health Effects Language	Explanation and Comment
	leaching lead.	monitoring of 20 Lead & Copper sample sites every six months until the problem is resolved. December 2018 the Lead action level was still exceeding but show a decrease in the level of the exceedance.	parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.	monitoring and working with customers that homes exceed Lead Action Level. Identified some faucets that were leaching lead in resident home. WTP has been tracking results to look for trends throughout the distribution system. The trend currently is showing a decline in the lead results although they have not yet reached below the action level.

**For more information please contact:**

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